

TERMS AND CONDITIONS

- Pre-payment is required for all bookings and is non-refundable within one week prior to the event and can only be paid by card
- Any additional charges incurred during the event must be paid upon purchase
- Offers, promotions, coupons and vouchers are not valid during special events
- Blackout dates may apply throughout the year
- Minimum number of attendees: 10
- For the VIP package, the cabana is suitable for a maximum of 10 guests, if more guests are expected an additional fee applies. Prices vary according to the season and are subject to availability
- Minimum one week notice required to make a booking
- Children must be 12 years old and above to enter Aquaventure Waterpark if unaccompanied by an adult. To ensure the safety of our guests, access to certain rides is restricted to those over 1.2 metres
- Children should be supervised at all times by a responsible adult. Lifeguards are present for the safety of all guests but there is no substitute for the constant supervision of your children and others you are responsible for
- Birthday assistants are subject to availability. The ratio depends on the age of the children (minimum age of 3). During peak seasons the rate increases to AED 85 per hour, per assistant
- We request that Aquaventure Waterpark guests observe and respect cultural sensitivities which relate to this part of the world
- Aquaventure Waterpark reserves the right to inspect all bags for security reasons
- The management of Aquaventure Waterpark reserves the right to interpret these guidelines based on the unique circumstances of any given situation. Further, any issues not specifically referenced by these guidelines will be handled with the best interests of all affected parties

Food & Beverage - No outside food and beverage is allowed, and due to health and safety concerns, is not permitted to be taken out of the respective venue as take-away.

Lost & Found - Atlantis, The Palm will not be responsible for personal items which are damaged or lost prior to, during and after the event. The resort shall also not assume any liability for loss, damage or theft of any article left in its possession for storage.

Damages - Stapling, sticking, nailing, screwing, adhesive or pinning of material on any part of the physical structure, furnishings, stage, floor, walls, ceilings or tress is strictly prohibited. The client agrees to be responsible for any damages done to resort's equipment, goods or facilities during the event caused in whole or in part by the client and/or his/her guests.

Signs/Decorations - The resort reserves the right to approve all signage and decorations within its premises. All signs/decorations must be professionally printed, arranged and match with the existing décor and colour scheme. Signs are not permitted on guest-room levels, at elevators or lobby areas of the resort, on the exterior of any building, or any other designated areas.

Cancellation - Prior notice of one week must be given should the event need to be cancelled.

All remaining balances must be paid in full on the day of the event and any additional charges incurred during the party, will be paid on the day of the party. Final payment can only be made by cash or card.

I have read and fully understand the agreed rules and regulations stipulated by Aquaventure Waterpark.

A deposit amount of AED _____ was paid on the ____ / ____ / ____

Signature of Parent/Assigned Nanny/Guardian

For more information or to book, call **04 426 1487**, email kidsclub@atlantisthepalm.com or visit atlantisthepalm.com